# TERMS AND CONDITIONS FOR ENTREPRENEURS – CUSTOMERS OF THE B2B PLATFORM b2b.innpro.eu (introduced on 10.06.2022)

#### 1 General information

- 1.1 The shopping B2B platform b2b.innpro.eu, hereinafter referred to as the "B2B platform" is owned by a INNPRO ROBERT BŁĘDOWSKI sp. z o.o entered into the National Court Register at Rudzka 65C, 44-200 Rybnik with KRS number 0000944160, NIP: 6423234719 by the 10th Economic Division of the National Court Register of the District Court in Gliwice.
- 1.2 The Seller conducts via the B2B platform sales of products and digital content presented on the websites of the B2B platform, hereinafter referred to as "Goods" and provides electronically related services under the terms of these Terms and conditions.
- 1.3 The terms and conditions of the b2b.innpro.eu B2B platform, hereinafter referred to as "Terms and conditions", are terms and conditions referred to in article 8 of the Act of 18 July 2002 on electronic services (Journal of Laws 2020.344 j.t., as amended). The Terms and Conditions are made available to Customers free of charge prior to conclusion of an agreement via a link located on the homepage of the B2B platform, under the tab Terms and Conditions b2b (https://b2b.innpro.eu/Regulamin-dla-przedsiebiorcow-klientow-sklepu-internetowego-b2b-innpro-pl-cabout-pol-54.html). The Customer has the right to download the Terms and conditions and make a printout. The Terms and conditions are also made available at the Client's request in such a way as to enable acquisition, reproduction and recording of their content by means of a teleinformation system used by the Client.
- 1.4 A "Customer" within the meaning of the Terms and Conditions is an entrepreneur within the meaning of Article 4 of the Act of 6 March 2018, who places an order or registers his/her account or uses other services provided electronically on the B2B platform. Entrepreneurs' Law (Journal of Laws 2021.162 j.t. as amended), with the exception of an entrepreneur being a natural person who concludes an agreement with the Seller directly related to the business activity conducted by this person, when the content of this agreement shows that it is not of a professional nature for the entrepreneur, resulting in particular from the subject of his/her business activity, made available on the basis of the provisions of the Central Register and Information on Business Activity.
- 1.5 In order to use the B2B platform, the Buyer should on his own obtain access to a device which makes it possible to view websites and perform actions on them, connect to the Internet, use a web browser and have an active e-mail box, which makes it possible to receive e-mail messages. The Seller ensures that the B2B platform works correctly for the Buyer using the following browsers:
- a. Internet Explorer version 10.0 or later with Java applets support enabled, or
- b. Mozilla Firefox version 17.0 or later with Java applets support enabled, or
- c. Opera Opera 12.0 or later with support for Java applets enabled, or
- d. Google Chrome version 23.0 or later with support for Java applets enabled, or
- e. Safari version 5.0 or later with Java applet support enabled, or
- f. Microsoft Edge version 25.10586.0 or later with Java applet support enabled.

Additionally, the minimum screen resolution allowing for comfortable browsing of the B2B platform pages is 1024x768 pixels. For full functionality of the On-line shop, the Seller recommends enabling the website browser to save cookies.

- 1.6 The use of the B2B platform in a manner contrary to the law, in particular, violating the personal rights of the Seller or third parties, interfering with the operation of the B2B platform, including the provision of illegal content through it, is prohibited.
- 1.7 Persons using the B2B platform on behalf of the Customer must be authorized to act on behalf of the Customer and incur obligations for and on behalf of the Customer. Whenever these Terms and Conditions refer to the Customer, it applies accordingly to the person acting on behalf of the Customer when using the B2B platform.

## 2 Making purchases

- 2.1 Making purchases in the B2B platform is possible on any day and at any time, subject to the fact that the implementation of orders placed outside normal working hours (Monday to Friday, except holidays, hours 8.00 15.00) will begin on the next working day.
- 2.2 Purchases in the B2B platform are made electronically, in which the Customer's e-mail address and password are the sole means of identification, and orders successfully placed using the above elements will be legally binding for the parties.
- 2.3 Placing an order is possible after registering with the B2B platform creating an account with the B2B platform which takes place after completing and accepting the registration form, available by clicking Create Account (https://b2b.innpro.eu/client-new.php?register&wholesaler=true). Registration in the B2B platform does not oblige the Customer to place any minimum number of orders. The electronic account service is provided free of charge for an indefinite period of time. The Customer has the ability, at any time and without giving any reason, to delete the account by submitting an appropriate request to the Seller, through the contact details indicated in pt. 1.1.
- 2.4 The provision of any information by the Customer, including personal data of the Customer or his representatives, is voluntary, however, failure to provide information marked as required will result in the account not being registered, or the order not being processed.
- 2.5 In order to send an order via the B2B platform, the Customer:
- a. opens the website https://b2b.innpro.eu/
- b. logs in to his/her account
- c. following the information contained on the website and messages displayed, selects the Goods by adding individual items to the basket, the number of ordered items, as well as selects the method of delivery and payment from among those offered by the Seller,
- d. accepts the summary of the selected Goods, method and cost of payment and method and cost of delivery presented to him, and places an order for delivery of the Goods placed in the basket by clicking the button Order with obligation to pay.
- 2.6 In the order form it is necessary for the Client to provide the data of the ordering party, recipient, delivery address (data range indicated in point 7.2 of the Terms and Conditions) and data concerning the ordered Goods: type and quantity, method of delivery, method of payment. The Client can submit his/her comments to the Seller or the courier. The Customer confirms that he or she accepts the terms of these Terms and Conditions and has read the B2B platform's privacy policy. The order form also contains information about the expected, fastest possible delivery date. The actual date may differ from the date given in the order form, in accordance with point. 3.2 of the Terms and Conditions.
- 2.7 The electronic service in the form of an order form is provided free of charge and has a one-time nature. It starts at the moment of adding the first Goods to the basket and ends at the

moment of placing an order or at the moment of earlier termination of placing an order by the Customer.

- 2.8 Sending the order by the Customer (clicking the button Order with obligation to pay) is a statement of intent to conclude a sales agreement with the Seller, in accordance with the Terms and Conditions and applicable law, as well as an obligation to pay for the ordered Goods and cover the agreed costs of the transaction.
- 2.9 After receiving the order from the Customer, the Seller will confirm all the important elements of the order by sending an e-mail to the e-mail address provided by the Customer. From the moment the Customer receives the e-mail message, referred to in the preceding sentence, a sales agreement between the Customer and the Seller is concluded, according to which the Seller undertakes to deliver the Goods to the Customer and transfer their ownership to the Customer, subject to point 2.10 below, and the Customer undertakes to collect the Goods and pay the price to the Seller and cover the agreed transaction costs.
- 2.10 If the stocks of the Goods for which the Customer placed an order are exhausted, the Seller will inform the Customer about this fact by e-mail. It can happen in a situation when the Client has purchased the Goods that were out of stock at the moment of ordering (the number of available pieces of the Goods is marked in the offer at the website of the B2B platform). The Seller may also propose extended waiting time for delivery of the Goods ordered by the Client. In such a situation, the Client can resign from the order or express consent to the extended waiting time for delivery of the Goods. If the Client does not respond within 5 working days, the order will be cancelled. In this email, the Seller may make the execution of the order placed by the Client dependent on making a prepayment in full or in part for the ordered Goods, regardless of the method of payment chosen by the Client.
- 2.11 The sales contract is concluded in the English language. 2.10. Recording, securing and making available to the Customer the content of the concluded sale agreement shall take place by making these Terms and conditions available on the website of the B2B platform, as well as by sending the Customer an e-mail message, referred to in point 2.9. of the Terms and conditions. 2.9. of the Terms and conditions. The content of the contract of sale is additionally recorded and secured in the IT system of the On-line Shop.
- 2.12 The Seller shall have the right to withdraw from a contract of sale concluded with the Customer within 30 days from its conclusion without giving any reason.

#### 3 Delivery of Goods

- 3.1 Delivery of the Goods shall be made in a manner selected by the Customer at the time of ordering. Delivery costs will be indicated to the Customer during the ordering process and will be confirmed in the e-mail referred to in point 2.9 of the Terms and Conditions.
- 3.2 The term of delivery is from 1 to 7 working days, counting from the day of crediting the Seller's bank account with the payment for the Goods together with the agreed transaction costs in case of payment by bank transfer, or counting from the day of placing and confirming the order in case of trade credit. This term does not apply to the situation referred to in point 2.10 above, in which the Customer accepts an extended delivery term. Carrier informs the Customer in the form of an email or text about the details of delivery, in particular the tracking number or by providing a link to track the stages of delivery.
- 3.3 At the moment of delivery of the Goods ordered by the Customer to the carrier, the benefits and burdens associated with the Goods shall pass to the Customer, as well as the danger of its accidental loss or damage. The Seller shall not be liable for any loss, depreciation or damage to the Goods occurring from the acceptance of the Goods for transport until their delivery to the

Client, or for any delay in transport. The Seller shall co-operate with the Client in order to enable a possible complaint procedure with the carrier, if necessary.

- 4 Payments.
- 4.1 Subject to the Seller's right referred to in point. 2.10 last sentence, the Customer has the possibility to pay for the ordered Goods using one of the methods of payment specified in the order form.
- 4.2 The Seller may, on the basis of separate arrangements, grant the Customer a trade credit. In this case the Customer is obliged to make the payment within the period specified in the relevant arrangements for trade credit.
- 4.3 If the Customer chooses the prepayment method of payment, failure to receive the payment to the account of the Seller or the settlement agent within 3 working days from placing the order, will result in cancellation of the order. In this situation, you can re-submit the order, depending on the availability of the Goods, and choose another form of payment.
- 4.4 The prices of the Goods are given in the EUR currency.
- 4.5 A proof of purchase in the form of a receipt or a VAT invoice shall be provided to each order. The Customer agrees to receive invoices in electronic form.
- 5 Service complaints and guarantee
- 5.1 The Customer may file complaints regarding the services provided by the Seller electronically by submitting an appropriate request to the Seller, through the contact information indicated in item. 1.1.
- 5.2 The Seller's liability under product guarantee to the Customer is excluded pursuant to Article 558 § 1 of the Civil Code.
- 6 Warranty statement durability warranty distribution warranty

The following warranty statement is made only with respect to a professional customer - a businessman who enters into an agreement directly related to his business activity, when the content of this agreement shows that it has a professional character for the customer.

- 6.1. INNPRO Robert Błędowski Sp. z o.o., based in Rybnik, ul, Rudzka 65C, 44-200 Rybnik, hereinafter referred to as "Guarantor", guarantees the proper operation of the product from its offer, other than those indicated in item 6.1.A. 6.1.G and item 6.2. below, hereinafter referred to as the "Product", for a period not shorter than the warranty period specified in accordance with item 6.5 below, provided that it is installed and operated in accordance with the instructions for use and the manufacturer's or distributor's recommendations in the user manual. The warranty statement is valid on the territory of the Republic of Poland and applies to Products purchased on its territory. The warranty statement or warranty card is provided directly with the Product or, if purchased from the Guarantor's online store, information regarding the existence and content of the warranty is presented in the Product description and on the website:service.innpro.eu/gwarancja
- 6.1.A. For DJI brand products, the guarantor is SZ DJI BaiWang Technology Co, Building No.1.2.7.9,Baiwang Creative Factory, No.1051, Songbai Road,Nanshan Xili District, Shenzhen, China. INNPRO Robert Błędowski Sp. z o.o. is the manufacturer's designated agent only for

transferring warranty claims from authorized persons in Poland to DJI's designated authorized repair facilities.

- 6.1.B. For RENEWD brand products, the guarantor is Renewd Burgemeester Verderlaan 11E, 3544AD Utrecht, Netherlands. INNPRO Robert Błędowski Sp. z o.o. is the manufacturer's designated agent only for the transfer of warranty claims from authorized persons in Poland to RENEWD's designated authorized repair facilities.
- 6.1.C. For AMAZFIT brand products, the guarantor is Zepp North America Inc 18400 Von Karman Avenue, Suite 130, Irvine, CA, 92612, USA. INNPRO Robert Błędowski Sp. z o.o. is the manufacturer's designated agent only for the transfer of warranty claims from authorized persons in Poland to AMAZFIT designated authorized repair services.
- 6.1.D. For ECOFLOW brand products, the guarantor is EcoFlow Inc., Factory Building A202, Founder Technology Industrial Park, North Side of Songbai Highway, Longteng Community, Shiyan Sub-district, Baoan District, Shenzhen City, Guangdong, China. INNPRO Robert Błędowski Sp. z o.o. is the manufacturer's designated agent only for transferring warranty claims from authorized persons in Poland to ECOFLOW's designated authorized repair services.
- 6.1.E. For Insta360 brand products, the guarantor is Arashi Vision Inc., 25 Mauchly, STE 308, Irvine, CA 92618 Irvine, USA. INNPRO Robert Błędowski Sp. z o.o. is the manufacturer's designated agent only for transferring warranty claims from authorized persons in Poland to Insta360's designated authorized repair services.
- 6.1.F. For Mirfak, Hobbywing, SRT, Savox, HiVOLT, Double Eagle, Joysway, the guarantor is KAVAN Europe s.r.o., Doubravice 110, 533 53 Pardubice, Czech Republic. INNPRO Robert Błędowski Sp. z o.o. is the manufacturer's designated agent only for transferring warranty claims from authorized persons in Poland to KAVAN Europe s.r.o.'s designated authorized repair services.
- 6.1.G. For Akaso brand products, the guarantor is Akaso Tech LLC., 4907 International Blvd, STE 108, Frederick, MD 21703 Frederick, USA. INNPRO Robert Błędowski Sp. z o.o. is the manufacturer's designated agent only for transferring warranty claims from authorized persons in Poland to Akaso's designated authorized repair services.

Whenever this warranty statement refers to a Product, such reference shall apply mutatis mutandis to a Product for which the guarantor is one of the entities indicated in Section 6.1.A. - 6.1.G above.

- 6.2 The warranty does not cover: accessory and replaceable accessories, such as those that are or may be subjected to constant or fluctuating loads, such as propellers, tripods, mounting brackets, suction cups, brushes, filters, handles, sliders, discs, blades, drills, grinder soles, paint coatings, rubber parts, gears, bearings, belts, drums, rings, cylinders, pistons, pan, motor brushes, power or transmission cables in case of damage to insulation or plugs, rolling or moving parts, the warranty does not cover packaging creases, faded packaging or discoloration, scratches, or worn out lettering.
- 6.3 The first purchaser of the Product Customer of INNPRO Robert Błędowski Sp. z o.o. is entitled to the warranty. The rights under the Warranty are not transferred to subsequent purchasers of the Product. INNPRO Robert Błędowski Sp. z o.o. nor the guarantor indicated in section 6.1.A. 6.1.G is not a party for a subsequent purchaser of the Product.
- 6.4 In order for the Warrantor to accept and process a warranty claim, the Warrantor shall deliver the Product to the Warrantor's service along with a description of the defects found by the Customer, in accordance with the following paragraphs, as well as submit the proof of purchase of the Product at INNPRO Robert Błędowski Sp. z o.o., and indicate the visible and legible serial number of the Product, if any.

# 6.5 Warranty period:

- The warranty period shall be determined in accordance with the information in the warranty statement or warranty card referred to in paragraph 6.1 above and in the product card on b2b.innpro.eu, excluding batteries built into the device or included in the kit.
- The warranty period for the battery is independent of the warranty period for the Product and is 12 months.
- The warranty period for the battery is independent of the warranty period for the Product and is 12 months.

In the case of DJI-branded products - the warranty period is calculated from the date of activation of the product by the first purchaser (the Customer of INNPRO Robert Błędowski Sp. z o.o.) or the date of purchase by the aforementioned first purchaser, whichever occurs first - unless the detailed specifications provided on the product card or by the manufacturer in the user manual indicate a different starting point of the warranty period. The customer can check the start and end date of the warranty period regarding the purchased Product through the service panel service.innpro.eu after registering in the service application and correctly logging in. The Guarantor reserves the right to refuse to provide the service in the form of replacing the Product with a new one in a situation when the Product has been withdrawn from sale or its support has been terminated, in such a situation only settlement, refund is possible.

6.6 Liability under the warranty covers only defects arising from causes inherent in the sold Product. In particular, the warranty does not cover defects that arise from the use of the Product or from other consequential causes, such as:

- mechanical of any kind, including those caused by overloading or overheating
- resulting from installation or use of the Product not in accordance with the instructions for use
- resulting from transport or use of the Product in conditions that do not comply with the specifications
- resulting from improper storage or inadequate maintenance of the Product
- resulting from the complete exhaustion of the lubricant or oil reserves in the Product
- resulting from heavy contamination inside or outside the Product
- caused by use of accessories that do not comply with the recommendations of the producer or distributor of the Product
- resulting from fortuitous events, such as fire, flooding, electrical surges, lightning, etc.
- arising from acts of war, riots, acts of terror or vandalism
- damage caused by unauthorized circuit modifications and mismatching or misuse of the battery and charger
- damage caused by reliability or compatibility problems when using unauthorized parts
- damage caused by operating the device with a poorly charged or damaged battery pack
- loss or damage of data by the Product
- all programs, delivered with the product or installed thereafter
- malfunctions or damage caused by third-party products, including those that the manufacturer of the Product can provide or integrate into the Product upon request
- damage resulting from technical support other than that authorized by the manufacturer of the Product
- products or parts with an altered identification label or from which the identification label has been removed
- failure to perform the actions listed in the instruction manual, intended to be performed by the user
- in the event that any repairs, alterations, modifications, disassembly in whole or in part or structural changes to the Product are made by an entity other than the Guarantor or approved by the Guarantor. The discovery of creases on the splines of the fastening elements of the parts of the item or damage to seals, labels or other protections, making it impossible to read the information contained therein may be treated as interference by an unauthorized entity.
- damage caused by improper installation, improper use or operation not in accordance with official instructions for use

## FOR DRONES IN ADDITION:

• damage caused by flights in which the recommendations in the instructions for use of the Product

#### were not followed

- damage caused by use of the Product in bad weather (e.g. high winds, rain or sandstorms, etc.).
- damage caused by using the Product in an environment with electromagnetic interference (i.e., in mining areas or near radio transmission towers, high-voltage cables, power stations, etc.).
- damage caused by using the Product in an environment where there is interference from other wireless devices (i.e., cameras, wireless video signal, Wi-Fi signal, etc.).
- damage caused by using the Product at a weight greater than the safe starting weight, which is specified in the instructions for use
- damage caused by forced flight when components are worn or damaged.
- 6.7 The person entitled under the warranty is obliged to report to the Guarantor the fact of revealing a defect in the Product immediately after its discovery and deliver it on its own, after filing a claim through the service panel <a href="service.innpro.eu">service.innpro.eu</a> to the following address: Service INNPRO ul. Rudzka 65C 44-200 Rybnik. Guarantor is not responsible for damage caused during the conscious use of the defective item. Guarantor does not collect Products from Customers.
- 6.8 The defect report must include:
- Buyer's name and address information, tax ID number, and e-mail address and telephone number;
- An indication of what the Product's defect consists of with respect to the Product's characteristics;
- indication of when, by whom and under what circumstances the Product defect was found;
- precise enumeration of the elements of the Product submitted with the application (e.g. "box, drill, 2 drills, battery", do not use general terms such as set, complete set, kit, propellers, cables, covers, instructions, protections, etc.);
- specify the type of repair expected: warranty or out-of-warranty (paid).
- 6.9 The Guarantor reserves the right to request additional information as it deems necessary to properly process the application.
- 6.10 The Product submitted for service should be delivered clean and protected from damage during transport (preferably in the original packaging). In the case of aggregates, all fluids (oil and fuel) must be removed from the Product by the authorized person. The Guarantor reserves the right to refuse the claim in case of detection of fluids.
- 6.11 The Guarantor shall ensure that the authorized person is informed within 14 days from the acceptance of the application about the result of recognition and legitimacy of the application. If the defect is confirmed, the Guarantor shall ensure free removal of the defect covered by the guarantee within 60 days from the date of acceptance of the defective Product by the Guarantor at the Guarantor's service premises. If the repair is not possible or not cost-effective, the Guarantor will return the equivalent of the amount paid from the sales document or replace the Product with a defect-free one, at the option of the Guarantor. The method of removal of defects covered by the warranty shall be decided solely by the Guarantor.
- 6.12 The Guarantor reserves the right to reduce the value of the refund for the Product in case the eligible person has delivered an incomplete Product. The value of the refund may be reduced in proportion to the value of the missing elements according to the purchase prices of these elements. In the case of replacing the Product or damaged parts of the Product with new ones, they become the property of the warrantee, in exchange for the defective elements, which become the property of the Guarantor. The Guarantor shall not return the defective parts of the Product in case of their replacement.
- 6.13 The Warrantee shall not be entitled to any rights under the warranty other than those mentioned above, subject to the rights under mandatory statutory provisions.
- 6.14 The Eligible Person shall be obliged to accept the repaired Product, issued to him by the Guarantor within a period not exceeding 20 days from the date of informing the Eligible Person about the readiness of the Product for acceptance. After the expiration of this period, the

Guarantor, regardless of any further compensation rights to which it is entitled by law, shall be entitled to:

- a. to charge the Customer with the costs of storage (at the rate of 9 PLN per day)
- b. to give the Product to a court deposit (after informing the Customer)
- c. to ask the Customer to sign a document of declaration of intent to abandon the Product.

## DJI DOA WARRANTY ON DJI BRAND PRODUCTS

6.15 With respect to the DJI Product, regardless of the rights and obligations indicated in the preceding paragraphs and subject to paragraph 6.16 below, the Customer may be able to take advantage of the following warranty conditions: if the DJI Product reveals defects immediately after purchase and these defects are reported to INNPRO Robert Błędowski Sp. z o.o. as the intermediary of the guarantor within seven days from the date of purchase and they are confirmed by the intermediary of the guarantor, the guarantor (indicated in paragraph 6.1.A. above) will use its best efforts to have the Product replaced with a new one free of defects within 14 working days under the DJI DOA (dead on arrival, i.e. the product does not work from the date of purchase) warranty.

The Guarantor reserves the right to refuse DOA replacement in case of stock shortages or logistical problems, in which case the provisions in paragraphs 6.1-6.14 above will apply.

6.17 The DJI DOA warranty service will not be provided if:

- the product was delivered to the intermediary of the Guarantor ( INNPRO Robert Błędowski Sp. z o.o. service) more than seven calendar days after its purchase, or
- the person entitled under the Guarantee did not provide with the product the proof of purchase from the Guarantor, or
- the product supplied by the Customer for replacement does not include all original parts or contains parts damaged through the fault of the user, or
- after examination of the product, performing appropriate checks by the Guarantor, the reported defect is not confirmed.
- errors or damage to the product caused by unauthorized use or modification of the product, such as exposure to moisture, introduction of foreign matter (water, oil, sand, etc.) or improper installation or operation are revealed, or
- it is found that product labels, serial numbers, watermarks, etc. have been forged, altered, etc., or
- the malfunction is caused by uncontrolled external factors, including fires, floods, high winds or lightning strikes
- 6.18 INNPRO Robert Błędowski Sp. z o.o. as an intermediary of the guarantor nor the guarantor (indicated in paragraph 6.1.A. above) shall not be liable for:
- Personal injury (including death), property damage, personal injury or material damage caused by the use of the product contrary to the operating instructions.
- Legal and other consequences caused by the user's failure to comply with applicable laws.
- 6.19 Subject to paragraph 5.2 above, as required by Article 577(1) § 2.1 of the Civil Code, the Guarantor informs that in case of non-conformity of the sold thing with the agreement, the buyer is entitled by law to legal remedies on the part and at the expense of the seller; these remedies are not affected by the guarantee.

# 7 Personal data protection

7.1 The administrator of personal data of the B2B platform's Customers, as well as persons acting on behalf of the Customer, is INNPRO Robert Błędowski sp z.o.o., which is the Seller within the meaning of these Terms and Conditions.

- 7.2 The scope of the Customer's data (person acting on his/her behalf), required to conclude a sales agreement or create an account at the B2B platform includes: first and last name (business name), address: street, house number, premises number, postal code, city, country, telephone number, e-mail address. The Customer may also provide his/her VAT number, additional information. In addition, the B2B platform service automatically collects the IP address of the computers of persons using the B2B platform.
- 7.3 The personal data of the Customer (the person acting on his/her behalf) is processed by the Seller under the rules set out in detail in the Privacy Policy (https://b2b.innpro.eu/PRIVACY-POLICY-cabout-eng-10.html), on the basis of the Regulation of the European Parliament and of the Council (EU) 2016/679 of 27 April 2016 on the protection of natural persons in relation to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation) ("RODO").
- 7.4 With a separate, explicit consent of the Customer (person acting on his/her behalf), the Seller may process his/her personal data in order to provide him/her with an electronic service by periodically sending information about new products and promotions at the B2B Platform ("Newsletter"). Newsletter may be subscribed to by ticking the appropriate checkbox when setting up an account at the B2B platform. The Newsletter electronic service is provided free of charge for an indefinite period of time. The Customer has the possibility to resign from the Newsletter at any time and without giving any reason, by submitting an appropriate request to the Seller, through contact data indicated in point 1.1. 1.1. or by clicking on the unsubscribe link at the bottom of each Newsletter. Resignation shall be tantamount to withdrawal of consent for processing of the Client's personal data for the purpose of Newsletter service provision. Withdrawal of consent shall not affect the legality of data processing which took place prior to the withdrawal.

# 8 Final provisions

- 8.1 The settlement of any disputes arising between the Seller and the Customer shall be submitted to the courts having jurisdiction over the registered office of the Seller.
- 8.2 Subject to unconditionally binding provisions of law, the Seller's liability towards the Customer, regardless of its legal basis, shall be limited to the amount of price paid for the Goods, including delivery costs, in each case (also if the Customer's claim is not related to the sale agreement) no more than to the amount of 125.00 EUR. The Seller shall be liable to the Customer only for direct damage and within the limits of actual loss.
- 8.3 In matters not covered by these Terms and Conditions, the relevant provisions of law shall apply.
- 8.4 Any comments or questions regarding the operation of the B2B platform can be submitted to the addresses given in the Contact tab (https://b2b.innpro.eu/contact-eng.html).
- 8.5 These Terms and Conditions do not violate any of the Customer's rights under applicable law. If any provision of the Terms and Conditions is inconsistent with applicable law, this provision will not apply, which does not affect the validity of the remaining provisions.
- 8.6 The Seller may amend the Terms and Conditions, informing the Customers about the amendments in advance. Information about the planned changes to the Terms and Conditions will be published on the website of the B2B platform, in the tab Terms and Conditions for entrepreneurs

(https://b2b.innpro.eu/Regulamin-dla-przedsiebiorcow-klientow-sklepu-internetowego-b2b-innpro-pl-cabout-pol-54.html) along with the text of the new version of the Terms and Conditions. Orders placed before the changes come into effect are carried out on the basis of the previous rules, to which links are provided in the tab Rules for entrepreneurs

| (https://b2b.innpro.eu/Regulamin-dla-przedsiebiorcow-klientow-sklepu-internetowego-b2b-innpro-pl-cabout-pol-54.html). |
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